

1 UNITED STATES DISTRICT COURT
 2 WESTERN DISTRICT OF WASHINGTON AT SEATTLE

3
 4 N.C., individually and on)
 5 behalf of A.C., a minor,) C21-01257-JHC
 6 Plaintiffs,) SEATTLE, WASHINGTON
 7 v.) October 24, 2022
 8 PREMERA BLUE CROSS,) 9:00 a.m.
 9 Defendant.) Motion Hearing

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 11 VERBATIM REPORT OF PROCEEDINGS
 12 BEFORE THE HONORABLE JOHN H. CHUN
 13 UNITED STATES DISTRICT JUDGE

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1 THE CLERK: This is case No. C21-1257. N.C. versus
2 Premera Blue Cross. Counsel, please rise and make your
3 appearances for the record.

4 MR. KING: Brian King and Ellie Hamburger for the
5 plaintiff.

6 MS. PAYTON: I'm Gwendolyn Payton, for Premera Blue
7 Cross. Along with me is Melissa Anderson, from Premera Blue
8 Cross.

9 THE COURT: Okay. Let me just get set up here.
10 Each side has 20 minutes for oral argument. I may follow
11 up with additional questions.

12 Mr. King, you're up first. Would you like to reserve any
13 time for rebuttal?

14 MR. KING: Yes, Your Honor. Five minutes is fine.

15 THE COURT: Okay. Go ahead.

16 MR. KING: Good morning, Your Honor. Pleased to be
17 with you in person here in Seattle.

18 As you know, this involves a young -- an individual who
19 was adopted at a very early age, and had some significant
20 mental health issues. The threshold issue before the court
21 is the standard of review; and that is something that I think
22 the parties are in pretty good agreement on. I'll certainly
23 not commit Premera to their position here.

24 THE COURT: When you raised it, it was de novo. It
25 seemed they didn't really respond to that.

1 MR. KING: The thing I think the parties agree -- it
2 is de novo -- is that this is a fully insured plan. And
3 ERISA plans that are fully insured, are subject to state
4 insurance law. And state insurance law here in the State of
5 Washington is quite clear, in saying that discretionary
6 authority clauses are banned, and therefore the courts are
7 required to give de novo consideration to these cases.

8 Another important issue, we think, and I think we probably
9 have a little more disagreement on this point, is what the
10 scope of review is. Our position is that the scope of
11 review, Your Honor, is limited to the pre-litigation appeal
12 record. And that information, specifically reasons for
13 denial that were not raised by Premera during that
14 pre-litigation appeal process, are not something that are
15 available to be raised here.

16 The body of law that deals with the need for exhaustion of
17 remedies and for a thorough, adequate, pre-litigation appeal
18 record to be developed for this court to review, as opposed
19 to being the initial fact finder, is extensive, both in the
20 Ninth Circuit and across the country. And it applies here.

21 We have a situation where this individual was covered by
22 the plan from June 18th through -- the treatment, rather, was
23 provided at Change Academy Lakes of the Ozarks, which I will
24 call CALO, from June 18, 2019, through sometime in July, I
25 believe, in 2020. The patient was seen by Dr. Neer, who was

1 an MD at CALO. The pre-litigation process, there was a
2 denial letter in September of 2019. There was an appeal to
3 that denial, in February 2020. That appeal letter contained
4 a number of letters of medical necessity from various
5 individuals, who were treating clinicians of the child.

6 Then there was a denial letter relying on an AllMed
7 review, an external reviewer, in July of 2020, from Premera.
8 And that review relied on an AllMed external reviewer. And
9 there was a great deal of acute symptomology language in that
10 letter. And that gives rise to a number of the arguments
11 that we have here today.

12 The second-level appeal from the family was in August of
13 2020. And then there was a final denial letter, Your Honor,
14 in September of 2020, in which the reviewer indicated that
15 the reason for denial -- there were like two or three
16 reasons, but one of the primary reasons was that the child
17 did not have active plans to end his life, or others'.

18 What we have here is several problems, as to both causes
19 of action. We have two causes of action, Your Honor. One is
20 the wrongful denial of benefits; and then the second is the
21 mental health parity claim. I'll talk about the wrongful
22 denial of benefits action first.

23 We contend, as we outlined, and I think most specifically
24 and clearly it's outlined in the opposition memo, Your Honor,
25 on Page 5, that the claim was wrongfully denied, for a number

1 of reasons. First, it ignores the requirements of the
2 medical necessity that are outlined in the policy itself.
3 What you've got is the InterQual medical necessity criteria.
4 But they have to yield to the language, the unambiguous
5 language of the plan document itself.

6 THE COURT: So let me ask you a question about that.
7 Pointing to the unambiguous language in the plan, the plan
8 ties medical necessity to generally accepted standards of
9 medical practice. Premera's position is they relied on
10 InterQual, which is generally accepted. What do you think I
11 should apply here, since it's a de novo review?

12 MR. KING: Well, we don't have a problem if you apply
13 the generally accepted standards of medical practice.

14 THE COURT: Which ones?

15 MR. KING: Well, I don't have a problem, necessarily,
16 applying the InterQual criteria. Because the InterQual
17 criteria, at times, we believe, are somewhat deviant from
18 generally accepted standards of medical practice. But I
19 don't think it's necessary for the court to get into the
20 details of that, for this reason.

21 The actual criteria that's applied by Premera in denying
22 the claim is so at odds with both the standards of InterQual
23 and the generally accepted standards of medical practice
24 language that's in the plan, I think you're going to find
25 that under de novo standard of review, there was a

1 significant deviation in the sense that Premera's reviewers
2 specifically talk about acute medical necessity criteria, in
3 a way that neither the language of the plan nor InterQual
4 allow.

5 THE COURT: But if it's de novo review, though,
6 doesn't it mean I look at it anew? If it were an abuse of
7 discretion, of course, I would be taking a look at what they
8 did. But if it's de novo review, I'm the fact finder here,
9 right?

10 MR. KING: That's a great question. And courts
11 across the country have struggled with that. What does de
12 novo review mean? Is what you're asking me. And I think
13 what we can say is, most courts say you're still reviewing a
14 pre-litigation appeal record. In other words, de novo
15 review, to get back to the scope of review we just talked
16 about before, doesn't require the court to go beyond the
17 reasons for denial of the claim that were outlined by
18 Premera.

19 Obviously, de novo review means you don't confer -- you
20 don't defer, to any degree, to what Premera said. And, of
21 course, that's a big difference between standard, the
22 standard of review under abuse of discretion, and de novo.
23 But you're still bound by the pre-litigation appeal record.

24 So I am comfortable with the court saying: Look, the
25 language of the plan is what dictates here. Generally

1 accepted standards of medical practice dictate. And
2 specifically for purposes of this case, Your Honor, the thing
3 that allows you to, I think, feel comfortable in saying that
4 the denial is unjustified is that, especially as you get
5 further down the road, and the scope of the issues that
6 Premera is relying on to deny the claim narrows, you're
7 seeing that there's more and more talk about -- oddly enough,
8 there's more and more talk about acute symptomology, and the
9 need -- the absence of the child's medical records of acute
10 symptomology.

11 THE COURT: Are you talking about acute symptomology
12 versus intensity of service?

13 MR. KING: No. Intensity of service is the kind of
14 services that were provided at CALO. I'm talking about
15 Premera requiring the child to be sicker than the child
16 actually was, in order to qualify for benefits.

17 THE COURT: Well, I guess I'd like you to explain for
18 me how he qualifies under InterQual. And also I'm curious as
19 to whether he qualifies under any other standards, for
20 example, *Milliman*, or the *Wit*-case approach that you advanced
21 in the *Todd R.* case.

22 MR. KING: Well, the *Wit* case, as you know, arose out
23 of the Northern District of California. It's on appeal now
24 before the Ninth Circuit. The Ninth Circuit issued a panel
25 opinion reversing *Wit*. But there was an en banc petition

1 filed, and that's now under review.

2 One of the things that came out of *Wit*, on the part of
3 United, who was the defendant in *Wit*, was they knew the level
4 of criteria, called CASII, Child and Adolescent Service
5 Intensity Instrument, I think is what CASII stands for.
6 Whether you use CASII, InterQual or Milliman, one of the
7 things that's critical is that subacute treatment be
8 evaluated for subacute symptomology, as opposed to imposing
9 on some future requirement of acute symptomology.

10 So what we would say is, I think that the InterQual
11 criteria -- and we could go through that -- makes it clear
12 that there are a variety of things that need to happen. The
13 child needs to be sufficiently ill, to require inpatient care
14 at all. But it also can't be a situation where the child is
15 so sick, such as acutely and actively suicidal or homicidal,
16 actively psychotic, unable to care for their basic needs.
17 Those are the kinds of things that require acute inpatient
18 treatment, as opposed to, you have to be able to cooperate in
19 your treatment.

20 In that sense, Your Honor, there's a bit of a blending
21 here that's interesting, and I think instructive for the
22 court, in the mental health parity analysis for skilled
23 nursing facilities. Because one of the things you see with
24 skilled nursing is that the patient has to be able to be
25 involved in and participating in their treatment. And what

1 you see, on the other hand, when you're talking about the
2 requirement of the acuity of symptomology for this particular
3 situation in a residential treatment center, is that they
4 have to be so ill they can't carry out many of the daily
5 activities of daily living, the ADLs. Or they have to be
6 acutely suicidal or homicidal.

7 The last letter sent talked about there has to be very
8 serious psychiatric symptoms, and there has to be active
9 plans to end your life, or others'. Well, if you have that
10 level of severity of illness, you would undoubtedly need
11 acute inpatient hospitalization, as opposed to residential
12 treatment. So we're talking about a continuum of care, a
13 continuum of symptomology.

14 THE COURT: So would you agree, though, if I find in
15 your client's favor of a denial of benefits claim, I'd need
16 to hang my a hat on some generally accepted standards. So
17 I'm asking you --

18 MR. KING: Yes.

19 THE COURT: -- which should I apply?

20 MR. KING: I think that you can apply -- first and
21 foremost, the guiding principle the court should look to is
22 the language of the plan.

23 THE COURT: Right. But the plan references generally
24 accepted standards.

25 MR. KING: Right. And I think that the CASII

1 guidelines that are currently used and that were developed,
2 arising out of *Wit*, to address Judge Spero's concerns in *Wit*
3 are good criteria.

4 THE COURT: Are those comprehensively laid out in the
5 *Wit* opinion?

6 MR. KING: No. CASII is the acronym. And if you --
7 I think that's the most recent, the most up-to-date,
8 generally accepted standards of medical practice, or talking
9 about what's medically necessary, and what's not, when you're
10 talking about individuals who are being either acutely
11 inpatient hospitalized, or residential treatment, or being
12 treated on an outpatient basis.

13 But look, Your Honor, I'm not stuck on CASII. I think
14 Milliman or InterQual --

15 THE COURT: If I want to go with Milliman, where do I
16 look?

17 MR. KING: If you look up Milliman Care Guidelines,
18 or MCG, you'll find them, no problem. They're publicly
19 available.

20 THE COURT: And even though they're publicly
21 available, if they're not part of the record, can I still
22 look to them?

23 MR. KING: I think you can. You can take judicial
24 notice of them, in that they've been referred to in many
25 other cases. InterQual has been referred to in a number of

1 cases, of course. And they've been criticized at times. But
2 I think that the most up-to-date, most credible standards of
3 generally accepted standards of medical practice, are the
4 CASII guidelines. United ended up developing them, in light
5 of the *Wit* decision. And they live by them today. United
6 is --

7 THE COURT: You've got less than three minutes; I'm
8 curious about this Parity Act claim.

9 MR. KING: Yes. Thank you. Well, I mentioned, Your
10 Honor, that's where the two come together a little bit, these
11 arguments, because for both the wrongfully denied benefits
12 claim and the parity argument, what we're talking about is a
13 more limiting group of requirements by the plan, to qualify
14 for benefits for this residential treatment, than for
15 medical-surgical treatment for the parity analysis.

16 I think the best analysis we've got, and we talk about it
17 in both our opposition and reply memo, Your Honor, but I'm
18 looking at pages 22 and 23 of our opposition memo. There are
19 three particular things, particularly in regard to skilled
20 nursing facilities that we talk about, that are compared to
21 residential treatment centers, which are quite a bit more
22 restrictive and limiting, in terms of the availability of
23 benefits.

24 That's the heart of a MHPAEA analysis, is there a
25 disparity between the degree to which you provide benefits

1 for mental health and substance use disorders for a certain
2 level of care, compared to the analogous medical care for
3 medical and surgical treatment. And we think those things we
4 talk about on 22 and 23, are quite relevant and clear in
5 showing a significant disparity.

6 There's another disparity we point out, too, in regard to
7 inpatient hospice care and residential treatment care. I
8 know that Premera does not want to accede -- agree to the
9 idea that there is any sort of comparison there. Because
10 obviously inpatient hospice deals with end-of-life.

11 But what you're talking about is the analysis the court is
12 required to carry out, under the final rules of the mental
13 health parity statute. And that basically says what we're
14 discussing here is a comparison of out-of-network inpatient
15 benefits for mental health and substance use disorders,
16 versus out-of-network inpatient benefits for medical and
17 surgical treatment.

18 I don't have any dispute that the quality of care is
19 different, that the end in mind is different. But for
20 purposes of an appeal analysis, it's quite clear this court
21 has to find that inpatient hospice falls somewhere on that
22 spectrum of six items, and be compared -- a comparator. The
23 way we think it compares favorably for us is to say, there's
24 no criteria at all under the Premera plan for how you
25 determine medical necessity of inpatient hospice, where there

1 is, as the court knows, criteria for residential treatment.

2 We've cited a couple of cases for you, Your Honor, the *MS*
3 case, I think is the most prominent one, that says that this
4 is an appropriate comparator. And, in fact, *MS* dealt with
5 Premera and found, as we're asking this court to find, that
6 there was a violation of the mental health parity statute,
7 based on that inpatient hospice difference.

8 THE COURT: Do you know whether Premera uses the
9 InterQual criteria to determine medical necessity in the
10 inpatient hospice context?

11 MR. KING: I do not, no, Your Honor. I doubt it. I
12 can't say that. I'm just not sure, to the extent InterQual
13 -- you know, I'm familiar with InterQual on the mental health
14 and substance use disorder benefit side, not so much on the
15 medical-surgical side. But my understanding is that Premera
16 has admitted in this litigation that they do not use
17 InterQual in this particular policy for inpatient hospice.

18 THE COURT: Okay. You're out of time. I do have a
19 couple follow-up questions, first. Do you agree, to find a
20 Parity Act violation, we have to find medical necessity?

21 MR. KING: Well, I certainly think that medical
22 necessity is a prerequisite to finding benefits available. I
23 think you can find -- I don't think that you're precluded,
24 Your Honor, from making a finding and a conclusion of law, a
25 declaration, basically, that even setting aside medical

1 necessity, the mental health parity statute has been violated
2 here.

3 Now, what the remedy is, I think is what you're getting at
4 when you ask me that question. What's the proper remedy?
5 That's a fair question.

6 THE COURT: What is the proper remedy?

7 MR. KING: I think the fair remedy is that if we win
8 on the A(1)(b) claim, I'm not looking for any particular
9 relief under the mental health parity claim. But I do think
10 it would be extraordinarily helpful to have this court, as a
11 matter of finding of fact, conclusion of law, state that
12 there has been a violation of the mental health parity
13 statute. And you see, in fact, Judge Parrish, in the
14 *Jonathan Z.* case, doing exactly that.

15 THE COURT: What type of remedy is that? Is that
16 declaratory relief?

17 MR. KING: Yes. And as we develop this area of law,
18 as you know, Your Honor, the mental health parity statute is
19 relatively new, it's developing, it's evolving. I think what
20 we're looking for is courts talking about and identifying, in
21 a way that's helpful for their sister courts down the road,
22 well, was this a violation of the mental health parity
23 statute, or not? I don't know that the remedy is going to be
24 that important, simply because the remedy turns on the
25 individual facts and circumstances of the case.

1 THE COURT: If you prevail on the Parity Act claim,
2 is there a fee shifter?

3 MR. KING: Well, there is. It's the same fee
4 shifting structure that ERISA itself has.

5 THE COURT: Thank you. You'll have five minutes for
6 rebuttal.

7 MR. KING: Thank you.

8 MS. PAYTON: Thank you, Your Honor. I might as
9 well -- Gwendolyn Payton for Premera -- pick up where that
10 conversation was.

11 If the plaintiff doesn't have standing because the
12 plaintiff has not been harmed, the plaintiff doesn't have
13 standing to bring -- to have a remedy under the Parity Act.
14 And the claim just fails, because harm is an essential
15 element of the claim.

16 I want to go back and talk about the thing that was really
17 fascinating in your conversation with Mr. King, is, can you
18 look at guidelines that are outside of the administrative
19 record that are in front of you under de novo review? And I
20 agree, you should review this claim de novo. I've never seen
21 a court do that, other than when the court has found that the
22 criteria that the plan applied was incorrect. And that would
23 be like the *Wit* case. And by the way, I think you know this,
24 Your Honor, *Wit* was overturned by the Ninth Circuit. And so
25 relying on that district court opinion would probably be a

1 dangerous thing to do at this point.

2 THE COURT: Does it matter on what grounds they were
3 reversed? Does the basis for reversal really cut either way
4 on this question?

5 MS. PAYTON: I think it does cut, because the court
6 was concerned about the level of interference of the district
7 court in the decisions on the medical side.

8 And here -- *Wit* is a very complicated situation. And it
9 was an ERISA case. But, you know, they were having experts
10 testify and putting in all this evidence. It's very, very
11 different. Here you have InterQual, right? And nobody is
12 legitimately -- and Mr. King is not arguing that InterQual
13 isn't a widely accepted industry standard. It's accepted by
14 70 percent of the hospitals and the providers.

15 THE COURT: I don't think that's in dispute.

16 MS. PAYTON: Yeah. So before you would go outside
17 the administrative record and take a look at other criteria,
18 which you could, if you were going to deviate from InterQual
19 or find that InterQual was insufficient, I believe the court
20 should make that finding, before extending outside of the
21 administrative record.

22 THE COURT: Make what finding?

23 MS. PAYTON: That InterQual was insufficient. That
24 the plan was using the wrong criteria. And there's just no
25 basis to do that here.

1 THE COURT: Why do you have to make that finding to
2 say that I can look at other criteria, too? I mean,
3 basically, since this is de novo review, I can look at
4 something that's generally accepted. It can be InterQual, or
5 it could be something else.

6 MS. PAYTON: You can look at Milliman, it's on the
7 Internet. You can find it. And I think it's in the public
8 record, which you're allowed to look at.

9 And to your point, Your Honor, you actually have very
10 specific evidence on medical necessity and industry
11 standards, generally, in this very record. Because when you
12 look at the course of this case, it has been looked at three
13 times by a child adolescent psychologist, who looked not only
14 at InterQual, but beyond, to the whole question of medical
15 necessity. And the administrative story here really answers
16 a lot of your questions. Because first it's looked at, if
17 the claim isn't submitted until six months after the child
18 has already been at the academy, it's looked at by a child
19 and adolescent psychologist, who determines that it's not
20 medically necessary, based on -- after a certain date --
21 based on the records that are before.

22 And in that communication, invites the family to appeal,
23 if something has been missed, or there is something that they
24 think additional that Premera should consider. They do. And
25 that's when the mother writes that lengthy and very

1 thoughtful letter about all of the challenges, submits a
2 number of letters from past providers, and some family
3 friends, and really gives a lot of context about what's
4 happening with the child.

5 Premera then sends it to an independent child and
6 adolescent psychologist, outside of Premera, with all of that
7 information, and with InterQual, and says: Decide this,
8 based on industry standards and medical necessity.

9 That independent child psychologist determines it's not
10 medically necessary, because the child isn't at the level of
11 severity to require 24/7 monitoring by medical staff, and the
12 provider isn't providing the medical services required under
13 InterQual, which is intake by a psychologist within 24 hours,
14 a treatment plan that is robust, a discharge plan, and that
15 the child actually needs to see the doctor once a week, at a
16 minimum, and have daily clinical analysis. And it is
17 undisputed that that did not happen here.

18 And then invites the family, if they disagree with the
19 decision on the Level 1 appeal, to go ahead and appeal again,
20 with any new additions. They don't submit any new
21 information, but they do appeal.

22 Premera sends it to a different independent child and
23 adolescent psychologist, who determines that the care is not
24 medically necessary, for the same reasons, that the child
25 doesn't need 24/7 lockdown care.

1 And we have to remember in these cases, residential
2 treatment is a level of severity which is very intense, in
3 the life of a child, especially here for 14 months, when the
4 child is taken away from the community, from home, from
5 peers, from school. And to do that, we need to have a
6 finding that the child needs that level of vigilance with
7 24/7 lockdown care.

8 Now, this family was entitled to go to the Insurance
9 Commissioner for a state and federal mandated independent
10 review, that is operated under the auspices of the State
11 Insurance Commissioner in Washington. And in that process,
12 the Insurance Commissioner will pick a reviewer, and have
13 this looked at again.

14 Now, this family declined to do this. They didn't exhaust
15 all the administrative remedies available, and instead chose
16 to proceed with this court.

17 But this court has a robust amount of information in this
18 administrative record, both through InterQual, and all of the
19 reviews that have taken place. There's no question that this
20 claim has received ample due process, and a lot of care and
21 independent analyses to make sure -- to make sure, two
22 things. One, that the right criteria was applied, that
23 InterQual is correct; and that there was nothing else that
24 needed to be looked at.

25 THE COURT: I'm still not understanding, though, why

1 I would have to find that it was improper to rely on
2 InterQual, if I look at some other set of standards. Because
3 the plan just says, you look at these standards -- defines
4 them. And, sure, it's fine for Premera to look at InterQual.
5 But now that it's a de novo review for the court, why can't I
6 look at something else?

7 MS. PAYTON: You can look at additional things.

8 THE COURT: And that qualifies under the language of
9 the plan?

10 MS. PAYTON: The language of the plan also says we
11 will look at our medical policies that we have in place. And
12 those medical policies were the InterQual criteria. And they
13 were available, and they're on the website.

14 THE COURT: Isn't there something on the record that
15 says that N.C. tried to access them and couldn't find them?

16 MS. PAYTON: There was a request for them, and they
17 were cited extensively in the record. I believe they were
18 produced. There's been no allegation that they didn't have
19 them.

20 THE COURT: So I could look them up myself on the
21 computer?

22 MS. PAYTON: Yes. You can go on to the Premera
23 website and see them. They're also in the administrative
24 record that is in front of you, in the review file.

25 THE COURT: You're not saying they're actually part

1 of the plan, are you?

2 MS. PAYTON: I'm not. That's a really interesting
3 legal question that we don't have to get into here. The
4 Honorable James Robart in the *Rust* case found that they were
5 in part of the plan. Other courts have not. But there's
6 certainly reference material.

7 Here's the thing about medical policies and InterQual.
8 They're guidelines, right? Different humans have different
9 needs, at different times, and they -- that's why multiple
10 doctors look at these claims. And that's why we have a
11 robust review process, to make sure that we are not making a
12 mistake by just uniformly applying a set of criteria. But
13 they are guidelines that are useful, and they can guide the
14 thinking here. And there's no reason to think they were
15 inappropriate in this case.

16 So I don't want -- I don't think the court needs to go so
17 far as to say these were contractual terms that needed to be
18 adhered to, because the truth is, we're looking at the
19 totality of the situation. And under de novo review, you
20 would want to do that to make sure that there was nothing
21 amiss in how this claim -- because these claims are
22 important, right? This is -- these are people's lives, and
23 they need to have that robust review and analysis. And the
24 medical guidelines are one part of that. But everybody is on
25 notice, we're going to use InterQual. And nobody is arguing.

1 THE COURT: How are they on notice that you're going
2 to use InterQual?

3 MS. PAYTON: So if you look in the policy, it says
4 that we're going to review, based on medical policies. And
5 those are the Premera medical policies that are available for
6 members on the website.

7 THE COURT: So N.C., you're saying, would have been
8 on notice that the InterQual guidelines would apply? Those
9 specifically?

10 MS. PAYTON: Yes, Your Honor.

11 THE COURT: Where in the record is that?

12 MS. PAYTON: If you look at the first
13 preauthorization -- when they first submit the claim, not
14 preauthorization, the letter back from Premera has the
15 InterQual guidelines cited, and I think provided to them, and
16 they're citing from the exact language they are looking for.
17 It also comes up in the Level 1 and 2. And we know the
18 mother is on notice, because she talks at length about the
19 InterQual criteria in her letter.

20 THE COURT: How about before that time? Is there any
21 time before that, when she enters into the agreement, that
22 she's told that these guidelines apply?

23 MS. PAYTON: Yeah. If you look on the website, there
24 are hundreds and hundreds and hundreds of medical policies,
25 right? And they could never be incorporated into the

1 contract. If you go to any carrier website, they'll have the
2 medical policies available, if you want to look at any
3 particular thing. You know, is there coverage for this type
4 of treatment, or not? So they are available. But they're
5 not in the contract itself, if I'm answering your question.

6 THE COURT: I think you did.

7 MS. PAYTON: Yeah. So they're a resource you can
8 get, they're available, if you want. But, you know, there's
9 no way that those hundreds and hundreds of medical policies
10 would be something that you would send to a member. But they
11 are available.

12 Like when you bind coverage and you wanted to look at,
13 does this plan cover this certain type of thing, just in the
14 same way you can see on the website who's in the network and
15 who's not; or what are the visit limits and what's not. So
16 those things are part of the plan, but not in the contract
17 itself.

18 THE COURT: But you're not saying that N.C. assented
19 to the terms of the InterQual guidelines, right?

20 MS. PAYTON: N.C. assented to the terms of the
21 medical plan, and the medical plan definition of medical
22 necessity. And there's no dispute that the InterQual
23 criteria informs what "medical necessity" means, in the
24 context of residential treatment centers.

25 THE COURT: I hear what you're saying. If we're on

1 the same page, I hear you saying that the plan has a standard
2 for medical necessity, and the InterQual guidelines satisfy
3 that standard.

4 MS. PAYTON: Correct. And you could go the path of
5 the *Rust* case, which finds that they are incorporated into
6 the plan. But I don't think you need to, because there
7 really isn't a dispute, under any criteria, that this didn't
8 give rise to that level of care. And, in fact --

9 THE COURT: Is there any case, besides the *Rust* case,
10 that says there is such incorporation?

11 MS. PAYTON: No, not that I'm aware of. I think that
12 when you look, there's a lot of residential treatment center
13 cases. And we see the courts consistently looking at the
14 medical policies as guidance, both in de novo or
15 discretionary review, for what does medically necessary mean
16 in this case.

17 And to the point of, you know, there are a few cases that
18 find, boy, the medical policy was not right. And I can think
19 of, like, the *Wit* case was one where the district court did
20 that. But that's very rare. And I don't know of any case
21 that rejects InterQual. I'm just not aware of it. Mr. King
22 can tell me if there is one.

23 THE COURT: And, again, not making too fine a point,
24 I'm not talking about rejecting InterQual, I'm talking about
25 a court saying, okay, you applied InterQual, I'm going to

1 apply something else. Has that ever happened?

2 MS. PAYTON: No. I have not ever seen a case like
3 that. No, I've seen the court say: Under InterQual, as well
4 as -- but when they say the "as well as," it means they're
5 looking at the review through the administrative process,
6 because often the reviewers are not bound by any particular
7 set of guidelines, they're using their professional judgment
8 and they're going outside the medical policy.

9 But beyond that, no. But, you know, the main ones, as the
10 court has pointed out, are Milliman and InterQual. And
11 they're fairly similar. They don't really deviate too much.
12 They're both going to require the salient issue here, which
13 is: Do you have a doctor watching the child? Do you have a
14 doctor look at the state of the child at intake, and make
15 sure this child needs this level of confinement? And are you
16 tracking the child, on a weekly basis, to make sure this
17 child is still in the medical state to require these things?
18 And if not, it's not medically necessary. The way that
19 they're laid out is a little bit differently, but they really
20 do come to the same result.

21 THE COURT: Can you turn to the Parity Act claim?

22 MS. PAYTON: Yeah.

23 THE COURT: Just a preliminary question. Does
24 Premera use InterQual criteria to determine medical necessity
25 in the inpatient hospice context?

1 MS. PAYTON: No, Your Honor. That's not in the
2 record. So hospice is different. They both require that
3 same level of care, with a doctor saying this is appropriate.
4 But hospice is saying: This person is going to die. And
5 that is a different analysis than under residential treatment
6 where you do a very complex analysis of the child, because
7 you want the child to get out of the residential treatment,
8 and go on to have a productive life in the community.

9 THE COURT: You're saying this is apples and oranges?

10 MS. PAYTON: It is apples and oranges. And the
11 regulators didn't identify inpatient hospice as an analogous
12 treatment, because hospice is, in truth, where you go to die.
13 And what we don't do is keep analyzing people, are you really
14 dying. It's just not an appropriate role of the carrier
15 here.

16 But it is appropriate with residential treatment to keep
17 taking a look at, is this continued care necessary. The two
18 analogous treatments are skilled nursing and rehabilitation.
19 And interestingly, this plan, and including hospice, has more
20 limitations on those medical-surgical interventions, because
21 there are very specific limitations on the amount of time in
22 those services than with the mental health treatment.

23 And you'll see that they really -- the Parity Act was
24 designed to keep people from having more difficult access
25 into the mental health treatment. And so what the regulation

1 says is, look at the processes by which you put the criteria
2 in place. And one thing in the record that the plaintiff
3 hasn't talked to you about is -- and it's at 6216 -- you'll
4 see the parity analysis done on this plan. It is the parity
5 analysis that is submitted to the state and federal
6 regulators to show that a parity was occurring in this plan.

7 And one of the things that they look at is are you
8 requiring a doctor to say that this level of treatment is
9 necessary, or are you requiring a doctor to certify that this
10 continued treatment -- that we're not keeping you here past
11 the point -- and this is the big issue -- that you can't be
12 treated safely and effectively at a lower level of care.
13 Because we know that a lower level of care doesn't mean less
14 care or worse care, it means appropriate care.

15 And all of these treatments have those same processes in
16 place. There really isn't a legitimate argument that there
17 is any differences here.

18 The Parity Act violations in residential treatment cases
19 tend to arise -- they originally tended to arise where a plan
20 would have skilled nursing, but no residential treatment
21 available at all. That's not the case here. And, in fact,
22 residential treatment is available on this plan, actually
23 with no visitation limits at all.

24 There simply isn't a Parity Act claim here.

25 THE COURT: Is there any scenario under which there

1 would need to be a trial on any factual issue related to the
2 Parity Act claim?

3 MS. PAYTON: No.

4 THE COURT: Do you remember when we talked about this
5 at the status conference?

6 MS. PAYTON: I kind of remember. I think the parties
7 have agreed that this is suitable for resolution on cross
8 briefing, and nobody has raised any issue of material fact.

9 THE COURT: Did that agreement arise after that
10 conference?

11 MS. PAYTON: I think we had already briefed it
12 before, so I would say it was before, we put that position in
13 place. But nobody has raised an objection.

14 THE COURT: I'll check with Mr. King. But my
15 understanding is that at our status conference, you reserved
16 the right to request a trial on issues relating to the Parity
17 Act claim. So maybe he's withdrawing that. We'll see what
18 his position is.

19 MS. PAYTON: We would have expected to hear this now,
20 because we're now on a Rule 56 cross motion, where we have
21 said to you that you can decide this issue as a matter of
22 law. But more salient, I guess is, what question of fact?
23 The entire record is in front of you. You have the NQTL,
24 which is the analysis of the parity, in front of you. There
25 really isn't anything else. You have the medical policies.

1 And you would have to find that -- from the record in front
2 of you -- that there was some way that people were being
3 discriminated against in the provision of the mental health
4 treatment. And there simply are no facts in front of you to
5 support that finding. And it would be novel, given the
6 structure of this plan, and the state of this record.

7 So overall, Your Honor, I'm not sure how much time -- I
8 haven't been --

9 THE COURT: You have about a minute.

10 MS. PAYTON: I'll sum up, then. Congress's intent
11 with ERISA is clear, we want fast, efficient adjudication of
12 claims, to make sure the people are getting the benefits to
13 which they are entitled under ERISA. ERISA is comprehensive
14 here, where it will take care of this member. Were you to
15 find that there was something amiss in the way this claim was
16 adjudicated, that member will be made whole, under ERISA.

17 There's no need for a parity claim here, because the only
18 relief that the Parity Act can give is injunctive relief.
19 And the only injunctive relief that these individuals would
20 be entitled to, is the provision of benefits under the plan.

21 There is no ongoing claim that, I need this in the future.
22 And there certainly is no class claim, that other people are
23 entitled to relief. This is an individual action. So the
24 plaintiffs are made whole by ERISA. Under the ERISA claim,
25 there simply is not an issue of material fact that this claim

1 was adjudicated incorrectly. I don't think that plaintiffs
2 disagree, that under the clear requirements in those
3 InterQual guidelines, that this plaintiff was not receiving
4 the level of care, or meeting the level of criteria required
5 under the plan. And there is no dispute that this claim got
6 ample due process. A lot of care. There was no infirmity in
7 the way that it was done. It got an independent review,
8 twice, by a child and adolescent psychologist. There is no
9 reason to overturn this decision.

10 Thank you, Your Honor.

11 THE COURT: Thank you. Mr. King?

12 MR. KING: Thank you, Your Honor. I'll start kind of
13 in reverse order with the mental health parity analysis.
14 There was -- your question, Your Honor, was: What's the
15 remedy? And I neglected to point out, I think the most
16 obvious remedy is if you find that there is a violation of
17 the Mental Health Parity Act, what you should do is strike
18 those criteria that were used in denying the claim, send it
19 back, remand it to Premera, and instruct them: You need to
20 do analysis of whether those claims should be paid, without
21 using the offending mental health parity criteria that
22 created the disparity between the two.

23 So what we've had in other cases at times in the past,
24 where the courts -- I'm thinking of some of our decisions
25 from down in Utah -- are the court said, in their decision, I

1 find there's a mental health parity violation, but I also
2 find it would be a futile gesture to remand it, because
3 that's not going to result in payment of the claim.

4 That's something, however, in this case, that if you
5 strike the offending mental health criteria that they use
6 that violates the Mental Health Parity Act, you may very well
7 find the claim would be paid on remand. So that is a remedy
8 that's important. And that is the thing that creates
9 standing, regardless -- you may say: I think you lose on the
10 A(1)(b) claim, on the first cause of action, or denied
11 benefit claim. But what we don't know is, if we struck from
12 your consideration the criteria that violates the mental
13 health parity claim, on remand, whether you would pay the
14 claim or not. So that's definitely something that creates
15 standing and a meaningful remedy.

16 Your Honor, there is a case -- well, let me talk about
17 another aspect of the mental health parity claim. That is,
18 the time limits for those skilled nursing facilities. Your
19 Honor, MHPAEA, the mental health parity statute, is a one-way
20 street. You can have more restrictive coverage limitations
21 for a skilled nursing facility; that does not preclude more
22 generous coverage for mental health and substance use
23 disorders.

24 What Premera is saying is, well, we have a 14-day limit
25 for skilled nursing facilities. So, sure, they can say it's

1 a 14-day limit for mental health and substance use disorders
2 in a mental health treatment center. Not so.

3 What would be offensive to the statute is the reverse,
4 where you have, as Ms. Payton indicated, a prohibition on
5 coverage for residential treatment, with a 14-day limit for
6 residential treatment, and unlimited coverage for skilled
7 nursing facilities. So I think that's important for purposes
8 of this court's analysis.

9 You asked, Your Honor, about issues of fact and whether we
10 would want to have a trial. I think that we both do agree
11 that there is sufficient information before the court to
12 justify a ruling in each side's favor, of course, depending
13 on who is arguing, in their favor.

14 However, I do think, Your Honor, that if there are
15 questions in your mind about what generally accepted
16 standards of medical practices are, for purposes of the
17 mental health parity analysis, you could easily say, I think
18 there are issues of material fact, we need a trial, I want to
19 hear experts on this.

20 THE COURT: Now, but has that train not left the
21 station? I mean, if that were the case, shouldn't the
22 parties have engaged in expert discovery by this point?

23 MR. KING: Well, we have not done that, you're right,
24 Your Honor, and that reflects the fact that we have, in our
25 briefing, implicitly presented to you information on our

1 motions for summary judgment that allow you to say, we
2 believe one side or the other side wins on this thing.

3 But if you say: I disagree with the underlying premise of
4 both of you, I do think there are genuine issues of material
5 fact, I need more information in order to evaluate this, I
6 certainly think that that's within the court's discretion to
7 do. It's not what we anticipate. But if that's what the
8 court feels comfortable and necessary to be done to resolve
9 the case, certainly I'm not going to object to that.

10 There is a case, Your Honor, that came down recently from
11 Judge Parrish, and I'll send it to you. But let me give the
12 cite to you. It came down a couple weeks ago. It deals with
13 both benefit recovery and action and this denied benefits
14 claim.

15 *Theo M. v. Beacon Health Options*, 2-19-CV364. District of
16 Utah. The Lexis cite is 2022 U.S. Dist. LEXIS 177120. In
17 that case, Judge Parrish finds that the application of acute
18 care criteria is a violation of the terms of the plan, and
19 justifies payment of benefits. Also talked about the MHPAEA
20 claim, in passing. The court -- the decision wasn't on the
21 mental health parity claim.

22 You know, Your Honor, I'm just about out of time. I don't
23 want to miss something that you feel is important that we
24 discuss. I'd be happy to answer any questions you have.

25 THE COURT: I think I'm good at this point. Are you

1 done with your presentation?

2 MR. KING: I am. Thank you.

3 THE COURT: Counsel, thank you very much for your
4 presentations. I'll try to get you a ruling as soon as
5 possible. And we'll be in recess.

6 (Adjourned.)

7 C E R T I F I C A T E

8
9
10 I certify that the foregoing is a correct transcript from
11 the record of proceedings in the above-entitled matter.
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14

15 */s/ Debbie Zurn*

16 DEBBIE ZURN
17 COURT REPORTER
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